

SELECCIÓN ÚNICA

Read the text

ARIEL ARY CHINCHILLA

Ariel Ary Chinchilla has been a Special Olympics athlete for more than 10 years. He is a star tennis player. He was so excited when he became a new Special Olympics International Global Messenger. Ariel is proud to share his message telling everyone that "Special Olympics athletes are strong people who want to be valued and live in a world where they are respected"

Ariel Ary Chinchilla works in the human resources department for IBN Costa Rica, and he usually spends much of his free time training to improve his tennis skills. He has played tennis at the Pan-American Games in Mexico and Brazil. In addition, he won gold at the Special Olympics Latin American Regional Games in Puerto Rico. A mayor has presented him with the key to the city, and the key is now proudly displayed at his home in Costa Rica.

In addition, Ariel Ary Chinchilla had the privilege of carrying the final leg of the torch run when it came through Costa Rica on its way to the Latin American Regional Games. Ariel's first World Game was at the Special Olympics World Summer Games in Athens in 2011. Ariel Ary was excited to attend as a Sargent Shriver International Global Messenger. He wanted to give thanks to Special Olympics for being a daily inspiration in his life.

Adapted from www.resources.specialolympics.org

Choose the appropriate option to answer each question based on the previous text. (Items from 1 to 5)

1) What has been Ariel's participation in the Special Olympics?

As a _____.

A) coach

B) tennis player

C) National Sargent Shriver

D) special representative of IBM workers

2) What is the message Ariel wants to share? Ariel's message is about_____.

- A) athlete's weakness
- B) global messengers' local jobs
- C) all the world Olympics athletes
- D) the need of respect and value of special athletes

3) Where did Ariel win a gold medal? At the _____ Games in Puerto Rico.

- A) Local Olympics
- B) Pan-American Regional
- C) World Summer Olympics
- D) Special Olympics Latin American Regional.

4) What did Ariel receive as an award?

- A) A gold medal
- B) The key to the city
- C) An international award
- D) The torch of the Regional Games

5) What is Ariel's daily inspiration?

- A) Participating in the Special Olympics
- B) Spending his free time playing tennis
- C) Carry the torch of the Olympic Games
- D) Working in the resources department of IBM

Read the text.

DIVERSITY AMONG ARTWORKS

The Central Bank Museums took a considerable risk with one of their latest art exhibitions called Almost Invisible. The risk was with respect to the time frame of the show being from March to September. That was long time to occupy one of the most respected art spaces in San José, not to mention one of the biggest magnets for foreign tourists.

Visitors considered many of the exhibited artworks remarkably modern. One of those works was Cecilia Paredes' piece of art which is called Dreaming Rose. This is an amazing large-format photograph which shows a room covered in floral wallpaper. At the same time, people were fascinated with the subtitle: Innovación, Ruptura, Transgresión. Visitors concluded that the most extraordinary painting was Song by the Seashore, in which two male figures are painted in the flattened and colorful style of Romare Bearden; the image is powerfully Afro-Caribbean in nature. The main purpose of Almost Invisible was to show just how diverse Costa Rican artworks are, and how broad their expression can be.

Adapted from the Internet

Choose the appropriate option to answer each question based on the previous text. (Items from 6 to 10)

6) What type of event took place in the Central Bank Museums?

- A) An art exhibition
- B) A section of photos
- C) A visit of international artists
- D) An uncommon exhibition in March

7) How did visitors consider the artworks in the Central Bank Museums?

- A) Very insignificant
- B) The most sanctified
- C) The biggest magnets
- D) Extraordinarily modern

8) Which piece of art did Cecilia Paredes paint?

- A) An outstanding floral painting
- B) A contemporary piece of artwork
- C) An Afro-Caribbean art called innovation
- D) A wonderful piece called Dreaming Rose

9) Which was the most outstanding painting?

- A) Dreaming Rose
- B) Almost Invisible
- C) Song by the Seashore
- D) Innovación, Ruptura, Transgresión

10) What was the main goal of the art exhibit? To show_____.

- A) a new art space
- B) a variety of artworks
- C) just Afro-Caribbean art
- D) a category of floral rooms

Read the text.

COSTA RICAN TYPICAL FOOD

Patacones are thin slices of deep-fried plantains. This is a popular dish, usually served with refried beans.

Picadillo is a side dish of cooked vegetables with meat. It is prepared using chopped onions, garlic and sweet peppers.

Tamales are part of the popular Christmas dishes. They are boiled cornmeal pastries stuffed with vegetables, pork or chicken. They are wrapped in banana leaves.

Ceviche is made of raw sea bass, shrimp or fish. It's normally prepared with lemon juice, chopped onions, garlic and sweet peppers.

Adapted from Costa Rica Handbook

Choose the appropriate option to complete each sentence based on the previous text.(items from 11 to 14)

11) A typical dish that people eat during a holiday is_____.

A) ceviche

B) tamales

C) picadillo

D) patacones

12) People need _____to wrap *tamales*.

A) beans

B) onions

C) sweet peppers

D) banana leaves

13) Ceviche is composed of _____.

A) only shrimp

B) just pastries

C) raw ingredients

D) five kinds of spices

14) To prepare picadillo and ceviche, Costa Ricans use_____.

- A) seafood
- B) cornmeal
- C) the same elements
- D) three common ingredients

Read the text

EATING HABITS IN BRITAIN

In different parts of Britain people have different eating habits. Most of them have five or six meals a day: breakfast, elevenses, lunch, tea, dinner and later perhaps a supper. The British like to begin the day with a cup of coffee or tea. Then, they have a leisurely breakfast. The traditional English breakfast starts with cereals such as corn flakes with milk or an oat pudding. This can be followed by fried bacon and eggs or sausages. They round it off with a cup of tea or coffee and toast with marmalade.

Nowadays such a breakfast is not very common. Most English people prefer a lighter and quicker meal and have a bowl of corn flakes, toast With marmalade, and coffee or tea, of course. Later in the morning, they have elevenses, which is usually not more than a cup of tea and biscuits. The midday meal is called lunch and it is usually fairly light, consisting of a warm dish and a dessert or just ham and cheese sandwiches.

Around four o'clock in the afternoon, the English people have tea time. The meal consists of thin slices of bread and butter with cheese, fish, ham or a meat paste. Dinner, the main meal is served in the evening at around 7 o'clock, when all members of the family are at home. Later in the evening, more tea, cocoa milk, sandwiches, cold meat or biscuits may be eaten as supper.

Adapted from www.referaty.atlas.sk

Choose the appropriate option to complete each sentence based on the previous text.(items from 15 to 19)

15) The first thing the British do in terms of eating habits is_____.

- A) eat oat pudding
- B) taste fried bacon
- C) try corn flakes with milk
- D) have a cup of coffee or tea

16) At present,_____is unusual in Great Britain.

- A) a light lunch
- B) coffee or tea
- C) ham or cheese
- D) a heavy breakfast

17) The British elevenses meal consists of_____.

- A) tea and biscuits
- B) coffee and toast
- C) eggs and sausages
- D) toast and marmalade

18) The teatime meal is an eating practice_____.

- A) before elevenses
- B) in the late evening
- C) after a main banquet
- D) after the midday meal

19) The most important meal for the British is_____.

- A) lunch
- B) dinner
- C) supper
- D) breakfast

Read the text

HAPPY BOXING DAY

The day after Christmas Day is a traditional holiday which is commonly known as Boxing Day. It takes its name because household servants and tradesmen would receive small gifts (known as Christmas boxes) from their bosses or employers for their work throughout the year.

Boxing Day is celebrated in some countries such as the United Kingdom, Canada, Hong Kong, Australia, New Zealand, South Africa, Malta and other nations in different ways. For example, in Ireland, this holiday is called Wren Day because of a story in which a wren (a local bird) was killed. So children go door-to-door asking for money in exchange for a wren feather which people believe brings good luck.

Boxing Day is a federal public holiday in Australia . They celebrate this holiday by going shopping. Therefore, in Australia business people carry out a kind black friday. In addition, in South Africa, Boxing Day was renamed as the Day of Goodwill in 1994. In some European countries such as Germany, Poland, Scandinavia and the Netherlands. December 26 is celebrated as the second Christmas Day. During this holiday families get together, visit friends and go to parties.

Adapted from the internet

Choose the appropriate option to complete each sentence based on the previous text. (items from 20 to 24)

20) Boxing Day is celebrated as a _____.

- A) servants' day
- B) tradesmen's Christmas
- C) well-planned day by employees
- D) Traditional holiday in different countries

21) On the day after Christmas, _____ in some countries.

- A) tradesmen offer gifts to their clients
- B) servants bring presents for their bosses
- C) employees receive a gift box as a reward for their work
- D) employers and employees celebrate separated from each other

22) In Ireland, Boxing Day is _____.

- A) known as Wren Day
- B) considered an unlucky day
- C) related to taking care of wrens
- D) associated with children catching wrens

23) Australians celebrate Boxing Day by _____.

- A) visiting friends
- B) going shopping

- C) attending parties
- D) meeting with their families

24) In South Africa, people celebrate _____ on December 26.

- A) Black Friday
- B) Boxing Christmas
- C) the Day of Goodwill
- D) the Second Christmas Time

Read the text

POLLUTION

Environmental pollution is one of the most serious problems that humanity is facing today. Polluted air can damage crops, and it can cause illnesses. Some air pollutants reduce the capacity of the atmosphere to filter out the sun's harmful ultraviolet radiation causing skin cancer and global warming. Another serious problem is that water and soil pollution put at risk the farmers' ability to grow enough food.

Pollution that seems to affect only one part of the environment may also affect other parts. For example, smoke from a power plant might appear to harm only the atmosphere, but rain can wash some harmful chemicals out of the sky and put them onto the land as well as into waterways, in fact, ocean pollution endangers many marine organisms.

Pollution also comes from one specific point or location, such as a sewage (waste matter from human bodies and factories) pipe spilling dirty water into rivers. Besides, rain water can wash gasoline, oil, and salt from the streets and parking lots, and go into the water supply. The irrigation of soil in dry areas can leave fields flooded. Another way to pollute soil is with the use of fertilizers and pesticides; these products can limit the ability of soil organisms to process waste.

Adapted from the internet

Choose the appropriate option to answer each sentence based on the previous text.
(items from 25 to 29)

25) What kind of pollution can damage the atmosphere?

- A) Air pollution
- B) Some dirty water
- C) Soil contamination
- D) A type of polluted marine

26) In which way can water and soil pollution affect farmers?

- A) Filtering ultraviolet radiation
- B) Washing the chemicals used in crops
- C) Reducing their capacity to protect their skin
- D) Affecting their ability to produce enough food

27) What affects and contaminates land?

- A) Clean water
- B) Atmosphere
- C) Marine organisms
- D) Harmful chemicals

28) What can cause water pollution?

- A) Drinking water
- B) A sewage pipe
- C) Irrigation water
- D) Soil organisms

29) What do fertilizers and pesticides do? They_____.

- A) supply drinking water

- B) increase the quality of life
- C) wash gasoline, oil and salt
- D) disable soil organisms that process waste

Read the text.

A BEAUTIFUL PLACE IN THE WORLD

Journalist Paco Nadal recently posted a video highlighting 11 of the world's most beautiful places, which includes our country. Costa Rican beaches, volcanoes, rivers and waterfalls appear in the video, which takes viewers around the world in three minutes. It was published on a blog owned by renowned Spanish newspaper El País.

The video is a summary of a year of Nadal's trips across seven continents, filming the earth from the air with the help of aerial shots recorded by drone technology. Nadal has a specialized travel blog where readers can find information about countries and cities, lodging, transportation, food, routes and ideas on how to save money. His visit was organized last June by the public relations agency The Blue Room. This tourism agency works with the Costa Rican Tourism Board at making Costa Rica one of the best travel destinations in European markets.

Adapted from www.elpais.com

Choose the appropriate option to answer each question based on the previous text. (items from 30 to 35)

30) What did Paco Nadal do to improve Costa Rican tourism? Nadal posted a video exhibiting_____.

- A) tourist attractions in Central America
- B) information about the newspaper El País
- C) pictures about the most beautiful restaurants in our country
- D) the most beautiful 11 places worldwide including Costa Rica

31) How long did the video take to exhibit the best natural beauties of the world?

- A) Three minutes
- B) Around seven minutes

- C) An amount of three hours
- D) An approximate of twelve minutes

32) What is the video about? The video is about_____.

- A) the Costa Rica tourism board
- B) Nadal's experiences as a reporter
- C) tourist attractions in two continents
- D) a summary of Nadal's trips across seven continents

33) What is Nadal's travel blog about? The blog presents_____.

- A) the main markets in Europe
- B) films about earth from the sky
- C) Costa Rican beaches, volcanoes and rivers
- D) information about saving money in lodging, transportation, food

34) Why is the video important for Costa Rica Tourism? Because it shows_____.

- A) places for finding a job
- B) where to live in Costa Rica
- C) accommodations for backpackers
- D) Costa Rican's most beautiful natural resources

35) What international organization works with the Costa Rican Tourism Board?

- A) The blue Room
- B) The newspaper El País
- C) An international tour agency
- D) An important Spanish travel agency

Read the text.

CHIKUNGUNYA VIRUS

Chikungunya is an infection caused by a virus transmitted by *Aedes albopictus* and also by *Aedes aegypti*, the same mosquitoes involved with the transmission of dengue. They mainly bite during the day. The Chikungunya virus shares many of the same symptoms as the dengue virus: high fever, headaches, muscle and joint pains, nausea and rashes. However, the mortality rate is much lower than with dengue, a disease that Costa Rica saw in record numbers in recent years.

"Chikungunya originated in Tanzania in 1952, according to the World Health Organization's fact sheet on the disease, said Roberto Castro the Health Ministry's Health Monitoring Unit." After an infected mosquito transmits the disease to a human, the illness will occur usually 3-7 days later. "Chikungunya does not often result in death, but the joint pain may last for months or years and may become a cause of chronic pain and disability," Castro explains.

Castro confirmed that health personnel in the country are now on high alert in regards to the disease. They are aware of all the information needed to detect potential cases of infection. Currently there is no specific treatment nor any vaccine to prevent it, other than protect yourself from mosquito bites.

Adapted from www.ticotimes.net

Choose the appropriate option to complete each sentence based on the previous text. (items from 36 to 40)

36) The Chikungunya virus is transmitted with_____.

- A) an infection
- B) fever spread
- C) mosquito bites
- D) human contact

37) The main difference between Dengue and Chikungunya is the _____.

- A) mortality rate
- B) early symptoms
- C) specific treatment
- D) vaccine to prevent it

38) Once the illness is transmitted, the symptoms appeared usually_____.

- A) years later

- B) months later
- C) seven months later
- D) from three to seven days later

39) Chikungunya may not often cause.

- A) death
- B) high fever
- C) nausea and rashes
- O) muscle and joint pains

40) To prevent Chikungunya, people should _____.

- A) get a vaccine
- B) be on high alert
- C) have an early treatment
- D) protect themselves from mosquito bites

Read the text.

UNARMED DEMOCRACY

In Costa Rica, political life slowly became more civil, peaceful and democratic in 1940. At that time, president Rafael Ángel Calderón Guardia gave rights to the working class and the poor. Moreover, during his period of government, the CCSS (Caja Costarricense de Seguro Social) and the Universidad de Costa Rica were created.

There was also a conservative reaction which ended in 1948 during the presidential election, and the country briefly descended into a civil war. Peace was restored in less than months later, but with 2000 deaths. Then, José Figueres Ferrer as head of a temporary government which ratified nearly 1000 decrees, nationalized the banks, and built a modern welfare state. His 1949 constitution granted full citizenship and voting rights to women, as well as blacks and aboriginal groups. His biggest and most extraordinary achievement was the elimination of the military, calling it a threat to democracy. These big and important changes became the foundation of a peaceful democracy in Costa Rica.

Adapted from www.lonelyplanet.com

Choose the appropriate option to complete each sentence based on the previous text.(items from 41 to 45)

41) One of Rafael Ángel Calderón Guardia's achievements was the_____.

- A) elimination of the army
- B) right for women to vote
- C) creation of a new constitution
- D) guarantee of rights to workers

42) In Costa Rica, a civil war took place_____.

- A) in the late 40s
- B) in the early 40s
- C) at the end of the 19th century
- D) at the beginning of the 20th century

43) The civil war _____ in Costa Rica .

- A) started in 1949
- B) lasted less than two months
- C) just affected the working class
- D) ended up with the death of 1,000 people

44) The 1949 Constitution _____.

- A) gave rights to just majority groups
- B) caused more chaos in the country
- C) established full citizenship of women
- D) ratified reasons for the existence of the army

45) José Figueres Ferrer's greatest achievement was to_____.

- A) nationalize the banks
- B) reject a new constitution
- C) abolish the armed forces

D) give the right to vote To minority group

Read the text.

EMERSON EXPANDS OPERATIONS IN COSTA RICA

Emerson Company is a multinational headquartered in Ferguson, Missouri USA, which inaugurated its expanded service and engineering centers in Costa Rica. Emerson produces electrical equipment and provides engineering services. This company provides technical support and engineering services to more than twenty countries in the Americas, Europe and Asia.

The General Manager of Emerson in Costa Rica said that the company decided to expand its local operation "based on the great results as well as the high skills and abilities of the Costa Rican workers". Emerson has employed more than 825 people in Costa Rica. So as a result, the operations of Emerson in Latin America has increased. There are more than 18000 workers in Mexico, Brazil and Costa Rica.

Emerson will be recruiting professionals in finance, accounting, marketing, sales, information technology, logistics and engineering. Thus, the firm plans to employ 200 new workers here over the following years. In fact, those interested in applying for these types of jobs can do it at the company's website: www.emerson.com/careers.

Adapted from www.ticotimes.net

Choose the appropriate option to complete each sentence based on the previous text.(items from 46 to 50)

46) From Costa Rica, Emerson provides_____to many countries.

- A) new investment firms
- B) all types of businesses
- C) different economic services
- D) technical support and engineering services

47) Recently, Emerson Company _____ in Costa Rica

- A) quit its services
- B) expanded operations
- C) transferred its employees
- D) diminished its headquarters

48) Emerson valued _____ in order to expand its operation in Costa Rica.

- A) its current purposes
- B) poor service demand
- C) each worker's failures
- D) the local skillful workforce

49) The company has _____ in three different Latin American countries.

- A) changed its website
- B) employed many people
- C) offered just one job position
- D) had the same number of employees

50) The company will need _____.

- A) electrical equipment
- B) specialized professionals
- C) new services for its workers
- D) external technological support

Read the text.

AIRBAGS IN MODERN VEHICLES

An airbag is a vehicle safety device. It is an occupant restraint system consisting of a flexible fabric cushion designed to inflate rapidly during a moderate or severe frontal automobile collision. Its purpose is to provide protection for passengers. However, airbags have a high price.

Modern vehicles may contain multiple airbag modules on various sides and frontal locations of the passenger seating positions, and sensors may deploy one or more airbags at an impact zone at variable rates based on the type, angle and severity of the impact. Most designs are inflated through pyrotechnic means, and it can only be operated once.

The first commercial designs were introduced in passenger automobiles during the 1970s with limited success. Currently, airbags have been modified becoming advantageous at reducing injuries. Moreover, airbags have been designed safe which offer convenience and full comfort for passengers. However, resetting the deployed airbags is not possible, this is one of the most important disadvantages.

Adapted from www.answers.com

Choose the appropriate option to complete each sentence based on the previous text. (items from 51 to 56)

51) An airbag is a device that _____.

- A) moves drivers suddenly in a car
- B) entertains children during long trips
- C) avoids injuries during a car accident
- D) helps drivers rest after long hours of driving

52) A disadvantage of airbags is the fact of _____.

- A) its high price
- B) causing car accidents
- C) its convenient as a car device
- D) reducing injuries during a collision

53) Nowadays, modern vehicles may _____ airbags.

- A) need none
- B) have just two
- C) bring reusable
- D) be provided with multiple

54) During the 1970s, airbags _____.

- A) had not been created
- B) were not commercialized
- C) had obtained wonderful success
- D) were commercialized for the first time

55) Airbags have been also designed to provide _____.

- A) full comfort for passengers
- B) commercial advertisements
- C) little help to avoid accidents
- D) promote old brands of automobiles

56) One of the main disadvantages of airbags is the_____.

- A) impossibility of being reset
- B) safety that passenger receive
- C) unsafe way of their manufacturing process
- D) convenience of having multiple components

Read the text.

VALUES AT HOME

Most parents feel that it is very important to teach children values at home to prepare them for life from the time they are little kids. Most parents always tell their children to tell the truth. This is the first step that helps them succeed in life. If they tell a lie, they will think that lying is normal in every walk of life. They also advise kids to be honest with everyone, and in everything they do. Moreover, they have to respect and love their elders.

Mother and father talk to their kids about the importance of obedience since children must obey their parents because they are older and have more experience. They also teach them to be independent and have their own opinions and thoughts, instead of going along with everyone else or following popular ideas. Parents teach them to think for themselves, to be patient, responsible and persistent, trying hard to reach their goals without complaining. Parents always encourage their kids to use dialogue as a way to resolve conflicts with others.

Adapted from the internet

Choose the appropriate option to answer each question based on the previous text.
(items from 57 to 61)

57) What is the first step to succeed in life?

- A) Telling lies
- B) Being patient
- C) Being truthful
- D) Respecting equality

58) How do parents want their kids to behave towards older people?

- A) Criticizing their behavior
- B) Complaining about them
- C) Being respectful and kind with them
- D) Thinking carefully about their future

59) What is a must for children with respect to their parents?

- A) Equality
- B) Patience
- C) Obedience
- D) Independency

60) How do parents advise in their kids about others' opinions?

- A) Following others' ideas
- B) Adopting popular opinions
- C) Imitating their friend's behavior
- D) Developing their own points of view

61) What do parents reinforce in their kids about conflicts?

- A) Being rude
- B) Feeling intolerant
- C) Initiating a dialogue
- D) Avoiding responsibilities

Read the text.

MERCY MUSHI

Empowered girls are key to breaking the cycle of poverty in families around the world and to strengthening economies. Girls who are educated can transform their communities and pass on the benefits to their children. If you educate a girl, you educate a nation. Mercy Mushi is a Tanzanian girl, who was raised and educated there. After completing secondary school, she joined CDTI Monduli College of

Community Development, Gender, and Children, where she graduated at a diploma level.

Growing up in her community as a girl, she experienced a lot of discrimination. A woman is often considered as a weak being, a tool for fun and an object for oppression. However, a woman is able to manage the family and to identify the challenges that she faces. Often girls are denied education, and used to do work at home while boys are taken to school. This has contributed to many girls in Tanzania regarding themselves as weak, without purpose in life and unable to achieve their dreams. As a female. Mercy fights against this kind of treatment by teaching girls to have confidence in themselves and fulfill their purpose by building boldness within them.

Adapted from www.classy.org/fundraiser

Choose the appropriate option to answer each question based on the previous text. (items from 62 to 66)

62) What are educated girls able to do? To_____.

- A) break economies
- B) strengthen benefits
- C) break children's benefits
- D) change their communities

63) How did Mercy Mushi feel in her community?

- A) Funny
- B) Strong
- C) Challenged
- D) Discriminated

64) How do Tanzania communities consider a woman?

- A) A weak being
- B) A family manager
- C) A developed being
- D) An experienced gender

65) Who usually do the house chores in Tanzania?

- A) Girls
- B) Boys
- C) Educated girls
- D) Both boys and girls

66) How does Meroy Mushi combat women 's inequality?

- A) Educating teachers
- B) Fighting against teaching
- C) Denying education to boys
- D) Building up girls' confidence

Read the text.

THE RAPID RISE OF OFFICE CHAT APPS

Instead of communicating with colleagues via e-mail, workers are now talking with one another in short phrases, emoji and stickers using tools such as HipChat, Jive, Microsoft Teams and Workplace by Facebook, and others. These tools, which typically move seamlessly between your desktop computer, your phone and anywhere you have an Internet connection, are being adopted at a furious pace.

As a matter of fact, considering that Microsoft Teams, which premiered in November, is now being used by more than 50000 organizations. Workplace by Facebook, which came out last October, is already being used by 100000 groups. And Slack, which has been available since 2013, recently passed 5 million daily active users. People don't want to type formal e-mails anymore.

“These new apps allow you to convey a thought or update a status quickly, with a few words and/or emoji, so there's speed to value,” says Alan Lepofsky, vice president at Constellation Research and an expert on workplace collaboration. He adds that chatting is more entertaining and therefore more engaging. “People like it,” he says, Steve Goldsmith, general manager of HipChat, says that 95 percent of workplace-collaboration-app users add emoticons (HipChat's version of emoji) to their updates. His data comes from a survey HipChat conducted with Nielsen.

Adapted from www.nypost.com

Choose the appropriate option to answer each question based on the previous text. (items from 67 to 70)

67) What is the new way for office workers to communicate? They use_____.

- A) e-mails
- B) phone calls
- C) formal letters
- D) phrases, emoji and stickers

68) What new tool can workers employ to talk at work currently?

- A) HipChat
- B) A phone
- C) Microsoft Word
- D) A desktop computer

69) What application has been most used by people?

- A) Jive
- B) Slack
- C) Microsoft Teams
- D) Workplace by Facebook

70) Why is the chat app so attractive to users? Because it allows them to_____.

- A) type formal e-mails
- B) research in the workplace
- C) update their status quickly
- D) send surveys at a high speed

Respuestas Inglés (01-2020)

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3- D	17- A	31- A	45- C	59- C
4- B	18- D	32- D	46- D	60- D
5- A	19- B	33- D	47- B	61- C
6- A	20- D	34- D	48- D	62- D
7- D	21- C	35- A	49- B	63- D
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11- B	25- A	39- A	53- D	67- D
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